

## Instron/SATEC Partner Software moving to Phase 4 – Discontinued Product in 2023

This is a formal notice to inform you that the Instron/SATEC Partner software will enter Product Life Cycle Phase 4 – **Discontinued Product** – on **January 1, 2023**. ‘Discontinued Product’ is the final phase of Instron’s Product Life Cycle, where products will no longer receive support or further updates of any kind.

Instron’s Product Life Cycle Policy is intended to help you plan the maintenance and ultimate evolution of your Instron test system. Notices are issued at life cycle milestones to inform you of pending changes and provide recommendations on how to move forward.



### Partner Software Evolution

Instron/SATEC Partner software was released in 1995 and moved out of production and into Phase 2 in 2017 when Bluehill Universal was introduced.

As you know, Instron equipment is built to last, and Partner software has become a trusted and integral tool for your lab’s productivity. However, technology has evolved, and updates to the latest Windows® 10 operating system and other software tools are not able to be supported by the Partner operating platform. For this reason, after 25+ years of support, Partner upgrades will be discontinued. Please consider upgrading your software to ensure the continued uninterrupted operation of your testing equipment.

### Partner Support in Product Life Cycle Phase 4

The following conditions apply to Partner software in the “Discontinued Product” life cycle phase:

- No further software updates addressing critical or non-critical bugs
- No further additions of features or enhancements
- No support for newer PC hardware or operating systems
- No support for newer Instron hardware accessories
- Technical support assistance will be offered on a reasonable effort basis

### Affected Instron Systems

- All Instron test frames running Partner software
- All SATEC and IPG static hydraulic and electro-mechanical test frames, torsion, or legacy electro-mechanical test frames running Partner software



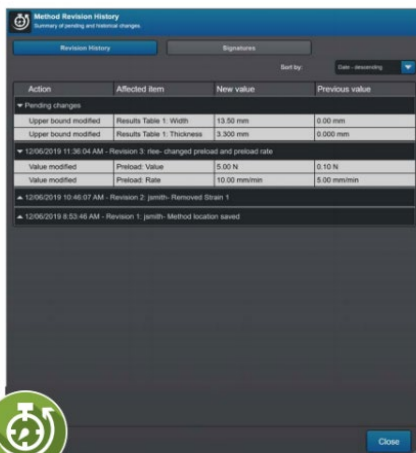
## Upgrade and Replacement Recommendations

All Partner software users should consider migrating to Bluehill® Universal software. Bluehill Universal is Instron's latest generation materials testing platform which is fully compatible with the latest Windows operating system and offers extensive new features and benefits designed to improve and optimize your testing. Delaying this upgrade puts your laboratory at increased risk for extended periods of downtime and missed business opportunities when your Instron frame becomes inoperable, in addition to higher repair or replacement costs.



## Why Migrate to the Latest Technology?

- Guided workflow offers operators start-to-finish navigation through the testing process.
- Sample files are stored in a results table that can easily be exported into an SQL database for advanced analysis.
- Integrated reports and graphs allow users to view multiple graphs simultaneously and provide the ability to add a 3<sup>rd</sup> axis. Changes can be made real-time during a test.
- TestProfiler provides the same powerful multi-sequence testing capability as GenTest with more intuitive, visual prompts.
- High-speed data acquisition (up to 5 kHz) enables peak data to be detected more accurately in tests.
- Conforms to the latest industry safety standards.
- Expanded results library meeting the latest ASTM, ISO, and DIN standards, including a user calculation creator.
- Meets compliance audit requirements with Bluehill Universal's Traceability module.
- Personalized display lets you create your workspace to meet your testing needs. With Partner you were limited to 4 fixed panes.
- In Bluehill Universal you can display live measurements, dual graphs, raw data viewer, and operator inputs in a variety of combinations.
- Support for strain measurement using extensometers and LVDTs, including the newest Instron video and automatic contacting extensometers.



Traceability Module

The Traceability Module, Bluehill's compliance solution, seamlessly integrates electronic approvals, revision history, and an automated audit trail. This powerful add-on combines with built-in security to provide unmatched data traceability.



Expression Builder

Build your own user-defined functions using a list of variables from the method. Users can write functions for detecting test events, defining new calculations, making measurements, or setting domains for calculations.



Exporting Tools

Whether you need a polished PDF report or a customized file to integrate with your lab information system, Bluehill Universal's exporting tools have the flexibility to output results, user inputs, raw data, graphs, and more in a wide variety of formats.